



UPDATE ON LOCKDOWN – OUR OFFICE & PROCEDURES January 2021

Our office will remain open and we will be attending, but our hours are subject to change.

OFFICE:

The office door will be locked and all visitors should make a prior appointment by telephoning 01929 426655. Telephone or email communication is preferred at this time. If entering the office for an appointment a face mask must be worn and a 2 metre distance observed. Visits must be kept as brief as possible.

VIEWINGS – Sellers

We will follow your preferences regarding viewings and provide you with at least 24 hours' notice to arrange a viewing/survey of your property. Please allow an air flow through the property and it would be preferable for you to vacate the property whilst the viewing is taking place. Please clean door handles and surfaces which may have been touched during the visit. We will limit numbers of viewers at any one time and children will not be permitted to attend.

VIEWINGS – Purchasers

We are still permitted to carry out property viewings by prior arrangement (i.e., we will not view unless arranged 24 hours in advance) but will limit this to persons who are able to proceed with a purchase (have available or funds arranged in principle). Group viewings or open houses will not take place. Children may not attend any viewings and numbers may be limited dependent on size of property. Masks **MUST** be worn and hand sanitiser used before entering a property. You must avoid touching any surface/handle whilst at the property. We may not be able to view some properties if they are occupied – this will be at the owner's discretion.

Please see the Government Guidelines on the Lockdown and Moving Home:

<https://www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak>

Please stay alert and safe and if you do have any queries about the precautions or if we can be of any assistance, please do not hesitate to call us on 01929 426655

